



COMFORT IT SOLUTIONS



COMPANY PROFILE



WHO WE ARE?

COMFORT IT SOLUTIONS WLL (CITS) is the sister-concern of COMFORT ELAVATORS WLL which is a prominent business group in Qatar for last 20 years. Established in 2013, CITS work with a mission to provide products and services to clients at the best industry standards available.

CITS is a comprehensive and cost-effective one-stop solution for all your IT needs.



WHAT WE DO?

We are focusing on SME customers to help in optimizing the IT infrastructure solutions for their business.

Our core activities include IT consulting, server management, network infrastructure services and software solutions.

We can assist you from the product purchase to installation & configuration of the entire IT system.

WHY US?

Because we offer the best at the best price out there!

We started our operations with an approach to deliver the best IT services & solutions to our clients and with a desire to lead the industry. We offer enhanced IT services to global clients. We partner with, conceptualize and realize technology-driven business transformation initiatives.

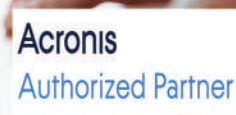
Our success is measured by the long-term relationships we cultivate with our clients.



AEP
Authorized Education
Partner



CERTIFIED
PARTNER



IT CONSULTING

The field of IT changes so quickly that it can be hard to plan a strategy while keeping up with technological advancements. Yet without a strategic roadmap built on data-driven insight, your staff can be overworked, spending excessive time putting out "technical fires" instead of focusing on strategic tasks that fulfil core business needs.

Our IT consulting services are the first step toward transforming your enterprise IT and improving your business efficiency. Our experts have the industry experience and best-in-class tools to methodically assess your entire support operation. We look at your IT support services holistically, identifying improvement areas that will have the greatest impact on employee productivity, service level and customer satisfaction.



MANAGED IT SERVICE

Our managed IT solutions give you access to a fully staffed IT department for just the services you need, at a fraction of the cost doing it in-house. Rather than having to invest in hiring and maintaining a team of trained IT experts, you can save your business time and money on developing and maintaining your network infrastructure, email hosting, web hosting, data storage, data backup and security by outsourcing these services to a single managed service provider.

Whether it's someone to help with the management and upkeep of your data centers, upgrading from free to managed antivirus or a holistic complete care solution, we can offer a variety of services to fit your needs.

IT STAFFING SOLUTIONS

Short term needs may arise at unforeseen situations like current staff going on emergency leave/vacation or sudden peak in work load.

At *CITS* we have a team of staffing experts that work closely with you to find the right talent you need. We are experienced in providing IT administrators, Engineers, Programmers and Technicians at nation-wide basis for short and long term assignments.

Whether you are considering contract/project staffing, contract-to-hire staffing, direct hire placements or payroll services, we can bring you the right person on board to meet your goals.

IT FIELD ENGINEERING & DISPATCH SERVICES

We provide dispatch services to Global IT vendors, to fulfil the IT needs & requirements of their customers. We offer the below services to global IT vendors:

- Hardware Break Fix
- Datacenter Support
- Managed Services
- IT installation & project services
- IT networking
- Partner model to VARs and IT service providers
- End user support services

NETWORK SOLUTIONS

With the growth of companies leading to widespread geographical operations and addition of new complex technologies, network efficiency and availability gains paramount importance.

Experts at *CITS* understands this need of organizations and focus on giving solutions that are robust and come with high-speed connectivity.

Networking solutions from *CITS* help our clients in maximizing the value of current network infrastructure by identifying risks and opportunities, analyzing network approaches and recommending network services to optimize the network.

- DATA CENTER NETWORKS
- WAN MANAGEMENT
- CAMPUS NETWORK
- IP TELEPHONY
- ROUTING AND SWITCHING
- STRUCTURED CABLING
- OPTICAL FIBER NETWORK
- SECURE OFFICE TO OFFICE CONNECTIONS (VPN)

STRUCTURED CABLING

COPPER/FIBER | VOICE/DATA

With the growth of companies leading to widespread geographical operations and addition of new complex technologies, network efficiency and availability gains paramount importance.

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Networking solutions from CITS help our clients in maximizing the value of current network infrastructure by identifying risks and opportunities, analyzing network approaches and recommending network services to optimize the network.

Our specialities

- On time and on budget installation
- Highly reliable, scalable and flexible infrastructure
- 99% uptime
- Improved ROI
- 24*7 IT support
- Wireless connectivity/managed WiFi



SERVER MANAGEMENT

CITS's server management solution is designed to address the entire server platform needs from design, deployment and migration to optimization.

Our server management helps you to prevent downtime, protect data, speed up server response and reduce bugs at affordable rates.

Our team of experts ensure that your server runs smoothly from installation stage, and provides you with smooth running of system.

We deal with products from leading brands in the industry like Dell, IBM and HP.

CONTACT US FOR:

- NEW SERVER INSTALLATION
- SERVER MIGRATIONS
- SERVER MONITORING
- SERVER OPTIMIZATION
- BACKEND SUPPORT & UPGRADATION
- BACKUP & RESTORATION
- DISASTER RECOVERY
- CUSTOM HARDWARE CONFIGURATION

WIRELESS SOLUTIONS

Wireless access is no longer considered a luxury, but a necessity. *CITS* has extensive experience in designing, deploying and maintaining Wireless LAN, and has deployed literally hundreds of endpoints in healthcare and corporate environments.

CITS has performed hundreds of site assessments and implemented hundreds of wireless security switches nationwide. We include the aforementioned wireless assessments, access point installation, antennas, outdoor wire mesh, intrusion prevention and providing customized, reliable connectivity.

Our expert team of engineers can customize the solutions as per your specific requirements regardless of your organizations size.



WE PROVIDE WIRELESS SOLUTIONS SUITABLE FOR

- HOSPITALITY SECTOR
- RESTAURANTS & CAFES
- HOSPITALS
- CAMPUSES
- SHOPPING MALLS
- OFFICES ETC.



SECURITY SOLUTIONS

CITS offers a complete security solution for your business and home, whether it is CCTV, Intercom, Access Control System or Time Attendance System.

We design, install and commission CCTV systems using well known brands. Integration of the system with the network will help you for live view in your smartphone and PC.

By using access control system you can control unauthorized entries to your property.

Our intercom solutions will help you add security and control to your home. You can communicate with your visitor before letting them in.



■ CCTV SYSTEMS

■ ACCESS CONTROL SOLUTIONS

- STAND ALONE & NETWORKED SYSTEM
- BIOMETRIC SYSTEMS
- TIME ATTENDANCE SYSTEMS

■ INTERCOM SYSTEMS

- ENTRY WAY MONITORING OF VIDEO & AUDIO
- WIRELESS MONITOR
- PICTURE RECORDING



BUSINESS PHONE SYSTEMS

CITS provide efficient business phone system solutions that fit your organization size. Our experts help you choose and implement the best phone system for you considering your business needs.

Choosing our service will give you multi-fold options like high degree of scalability and survivability, multi-site connectivity through data network, sophisticated calling features, web conferencing integration, web sphere portal integration etc.

Contact us for migrating your old telephone system with the new upgraded systems. We deal with leading industry brands like Panasonic, Grandstream, Avaya and NEC.



■ PBX SYSTEMS

- BEST COST EFFECTIVE SOLUTION
- MULTIPLE OUTSIDE LINE SHARING
- INTEGRATION WITH OTHER DEVICES
- FLEXIBLE & SIMPLE EXPANSIONS

■ IP TELEPHONY SOLUTIONS

- SIMPLE & POWERFUL COMMUNICATION
- FLEXIBILITY FOR MOBILE & REMOTE USERS
- SUPPORTS VIDEO COMMUNICATION
- AUTOMATED 24*7 SELF SERVICE

SOFTWARE SOLUTIONS

Business softwares help businesses to increase productivity, measure productivity and perform various business activities effectively.

Having a right business software at your place saves you from a lot of miscalculation and mismanagement issues.

At *CITS*, we design, develop and market business softwares that fit the need of various business industries. We create products that are tailored to fit your business needs.

Our business softwares are affordable in price and most efficient in terms of performance.



MAJOR SOFTWARES FROM CITS:

- GYMFITT**
PROFESSIONAL GYM MANAGEMENT SOFTWARE
- CITS ERP SOLUTIONS**
ERP SOFTWARE FOR BUSINESSES
- CITS PRO MANAGER**
PROJECT MANAGEMENT SOFTWARE
- CITS WE CARE**
CLINIC MANAGEMENT SYSTEM
- CITS PHARMA**
PHARMACY MANAGEMENT SYSTEM
- CITS HRMS**
HUMAN RESOURCE MANAGEMENT SYSTEM
- CITS FMS**
FINANCIAL MANAGEMENT SOFTWARE
- CITS SMS**
SCHOOL MANAGEMENT SOFTWARE
- CITS IRESTA**
COFFEE SHOP MAAGEMENT SOFTWARE
- CITS RMS**
RETAIL MANAGEMENT SOFTWARE
- CITS PMS**
PROPERTY MANAGEMENT SOFTWARE



OUR CLIENTELE



AL EMADI HOSPITAL

ALSTOM



HOTEL CRYSTAL PALACE
Delightfully Different

IT-SERVE QATAR
EVOLUTION@WORK

DE BOER



DWQ/ DRYWALL QATAR



فندق جراند قطر بالاس
GRAND QATAR PALACE HOTEL

hemmersbach

ITCC
IMPERIAL TRADING & CONTRACTING COMPANY



Culligan

Kairali Al-Tanoor



شركة خالد العلمية (ذ.م.م.)
Khalid Scientific Co. (W.L.L)

CLYDE&CO

Kalium



شركة ميسوبوتيميا للمقاولات العامة
MESOPOTAMIA L.L.C
For General Contracting



osis group

PETROBUILD W.L.L
شركة الإنشاءات البترولية ذ.م.م.



بيلدمور
Buildmore W.L.L



SOLID SYSTEMS GLOBAL

سليمان الحاج حيدر وأولاده
SULAIMAN AL-HAJ HAIDAR & SONS



مجموعة الرؤية ذ.م.م.
Vision Group W.L.L

فوغ للضيافة
VOGUE HOSPITALITY



AND MANY MORE..



COMFORT IT SOLUTIONS
كمفيرت لحلول التكنولوجيا المعلومات



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